

Section	Key Changes Summary
Accounting	New Accounting Preference for Advanced Revenue Management > Disable Creation of Forecast Plans > Gives ability to skip forecast plan generation to give control over the generation of revenue recognition forecast plans
	Currency Exchange Rate Types Feature > store multiple currency exchange rates for a currency pair and date
	Balancing Segments Enhancements > Payment Use Transaction Line Segmentation preference adjusts payment using balancing journals and an intersegment cash account > reverses auto balancing lines posted by balancing journals
	General Ledger Impact Printing Enhancements > print the GL impact for transactions from all accounting books, print the GL impact directly from a transaction form, print separate GL impact statements for each subsidiary for intercompany transactions
	System Notes on Currency Record > currency record now contains system notes that track changes to use to meet audit requirements
Account Setup and Maintenance	Support for Customer-Scheduled Maintenances > ability to reschedule some of the planned maintenances performed on specific NetSuite account
	Account-Specific Domains Supported in File Cabinet > now use account-specific domains in the File Cabinet instead of data center-specific URLs
	Enhanced File Security in File Cabinet Attachments and Migration Tool > new File Cabinet folder structure for expense reports, users cannot access files of another user, can only access an expense attachment if they are the submitter, owner of the file or an approved users > new Migration Tool uses internal logic to search all expense reports for files that should be moved to the new folders
	Deprecation Plan for the Full Access Role > targeted to be disabled as of 2021.1, as of 2020.2 the role has been inactivated for all users and no longer appears in the list of roles available
	Data Filtering and Improved Search Capabilities in System Notes v2 > search now includes all data in the record history, not just the data currently displayed on the system notes page > a new set of date filters is available above the results list
	Improvements to Personal Information Removal > improve usability and performance when loading a large number of records, Records column now displays only partial information about the record
	Administrator Role Added to the List of Roles > can now view additional information about the Administrator role, still cannot customize or edit
	Fine Cabinet Enhancements for Company-Wide Usage > can now make multiple File Cabinet files available for company-wide usage at one time with the new Make All Files Available for Company-Wide Usage box
Authentication	Deprecation of Google OpenID SSO and NetSuite Inbound SSO Features > Google OpenID SSO is deprecated and can no longer be used > as of 2020.1, the NetSuite proprietary Inbound SSO feature is targeted for deprecation
	OpenID Connect Relying Party-Initiated Logout for NetSuite UI > is now supported > the system sends a request to a specific OIDC provider URL to trigger the logout
	Addition of Logout Entries to Login Audit Trail > new values for logout entries: ExplicitLogout, RollSwitchLogout
	New Design of Login Pages in NetSuite UI > the relevant NetSuite login forms are now in a frame in the middle of the login page, your company logo will appear in the upper part of the customer center login form
Banking	Corporate Card Connectivity > can now use format profiles to configure imports for expense reporting in addition to bank and credit card reconciliation
	Auto-Create Account Transactions from Bank Import > can automate the process of creating and matching account transactions with imported bank

	<p>data &gt; auto-create rules enable you to automatically create and match: deposits and charges for general ledger bank accounts, charges and refunds for general ledger credit card accounts</p> <p>Manage Duplicates on the Match Bank Data Page &gt; can manage duplicates directly from the Match Bank Data page &gt; automatically stores imported bank lines flagged as duplicates in the Excluded subtab &gt; if the system misidentifies an imported bank line as a duplicate, you can include it in the matching process by clicking Restore</p> <p>Financial Institution Parser Plug-in API &gt; enables you to import and parse additional data types, including corporate credit card expenses &gt; enables you to develop SuiteScript plug-ins designed to import: bank and credit card data for reconciliation, corporate card expense data for expense reporting</p> <p>Banking Import History Page Improvements &gt; view import details and delete imports not includes status details about each bank import</p>
<p>Cloud Infrastructure</p>	<p>Traffic Health Now Evaluates More NetSuite Services &gt; data center-specific domains are targeted for deprecation &gt; you must use account-specific domains or dynamic methods to discover the correct domain to use for SOAP webservices, RESTlets, external Suitelets, and external forms</p> <p>Data Center-Specific Domains Targeted for Deprecation in 2020.2 &gt; SOAP web services integrations, RESTlets, external Suitelets, and external forms should be using account specific domains.</p>
<p>Employee Management</p>	<p>New Performance Management Feature &gt; a new SuitePeople HR feature called Performance Management includes: Goal Management and Performance Reviews features</p> <p>Multiple Direct Deposit Accounts in the Employee Center &gt; employees can now use their Employee Center roles to set up multiple direct deposit bank accounts</p> <p>New Department and Class Options in Employee Custom Restrictions &gt; ability to use the Department and Class options in tandem with the Location and Subsidiary options to further define a custom restriction</p> <p>American Express Integration for Expense Reports &gt; can now automatically import expenses charged by employees to their corporate American Express cards</p> <p>Expense Report Policies &gt; ability to define policies to limit the expenses your employees can enter, can now set the following: start and end date on which the policy is valid, define filters for the application of the policy, and determine how to apply the limit</p>
<p>Internationalization - Intercompany</p>	<p>Intercompany Preferences &gt; can now specify a prefix and then let NetSuite generate and maintain representing entities</p> <p>Intercompany Framework Subsidiary Configuration &gt; can define default cross charge classification preference for one or multiple subsidiaries</p> <p>Cross Charge Automation &gt; during period end close, NetSuite generates a pair of automatically approved cross charges as read-only intercompany transactions</p> <p>Intercompany Netting and Netting Settlement &gt; enables you to settle mutual intercompany open balances across subsidiaries, and then automatically generate intercompany settlements</p>
<p>Intercompany</p>	<p>System Generated Representing Entities &gt; enables current users of the Automated Intercompany Management feature to automatically generate intercompany entities for all non-elimination subsidiaries</p> <p>Transaction Pairing &gt; enables you to manually pair intercompany bills with intercompany invoices</p>
<p>Inventory Management – Supply Planning</p>	<p>New Supply Planning tool &gt; to help supply planners determine how to best establish criteria to fulfill Demand Plan requirements</p> <p>The Planning Repository &gt; process fetches the latest data from NetSuite to help you control the timing of the input coming from the execution system &gt; provides a consistent view of supply and demand</p>

	<p>Supply Plan Definition &gt; provides the information that drives the scheduling process &gt; enables you to: define and save supply planning criteria, refer to multiple plans for comparison, plan output for integration, “what-if” analysis and more</p> <p>The Planning Engine &gt; after the Supply Plan is run, the Planning Engine generates planning messages, planned orders, engine supply, engine demand, and pegging information.</p> <p>Supply Planning Workbench &gt; used to review action and exception messages, firm orders, release orders, create planned orders, and create new supply change orders.</p>
Inventory Management	<p>Inbound Shipment in Supply Allocation &gt; Supply Allocation includes the Inbound Shipment feature as a source of supply to improve the accuracy of purchase order supply allocation calculations</p> <p>Earliest Sales Order Availabilities Based on Allocations &gt; enables customer services representatives to provide more accurate, realistic delivery quotes</p> <p>Optimize Allocation Fill Rate &gt; enables you to satisfy a set of orders when traditional allocation preferences cannot deliver the required short-term results &gt; Fill Rate is a KPI that measures the efficiency of an organization’s fulfillment operation</p> <p>Warehouse Management Enhancements &gt; ability to view and update values in the new Pick Carton and Pack Carton fields of the Inventory Detail subrecord</p> <p>Supply Chain Control Tower Enhancements &gt; Predicted Risks for Sales Orders &gt; predictions appears in the Predicted Risks Portlet</p> <p>Alternate Vendor Recommendations for Late Purchase Orders &gt; ability to select another vendor instead of the original one</p>
Manufacturing	<p>Manufacturing Preferences &gt; no longer under Accounting Preferences</p>
Mobile	<p>My Approvals Enhancements &gt; NetSuite for iOS 9.4 &gt; managers can: approve or reject weekly Timesheets, Reorder records on the My Approvals portlet, Reject multiple items in a list of items pending approval when working with Timesheets and Time Entries, Search through a list of items pending approval by using the new context search field at the top of the list</p>
Order Management	<p>Billing Account Flexibility with Draft Subscriptions &gt; can create subscriptions without creating or specifying a billing account for the subscription</p> <p>Monthly Recurring Revenue Workbook &gt; SuiteBilling releases its first SuiteAnalytics Workbook, focusing on monthly recurring revenue</p> <p>Invoice Groups &gt; combine invoices into groups based on characteristics the invoices share &gt; used to: set up custom numbering, customize the invoice group form, accept customer payment</p> <p>Installment Billing Enhancements &gt; to payment amount division, choose when you collect taxes based on the following options on the term record&gt; split evenly, pay tax upfront</p> <p>Classification Fields on Subscriptions and Subscription Lines &gt; can now define the Class, Department, and Location fields have default values that you can change &gt; charges and revenue elements are populated by default from the subscription line values</p> <p>Required Deposit Workflow &gt; feature enables you to specify a required deposit amount on a sales order in the following ways: an amount on the Items subtab for each line item in the Required Deposit Amount column, an amount for the whole sale order in the Required Deposit Amount field on the Items subtab, a percentage for the whole sales order in the Required Deposit Percentage field on the Items subtab</p>
Projects	<p>Advanced Projects Budgets Enhancements &gt; can now complete the following tasks: provide revenue estimation based on items, billing classes, rate cards and markup &gt; load the work breakdown structure from a template</p> <p>Project Revenue Recognition Enhancement &gt; can no longer create new labor-based project revenue rules, can now create stand-alone bills on projects to facilitate project revenue rules</p>

	New Project Indicators Portlet on the Project Dashboard > provides project managers with information about project status, changes or possible issues on the project and any actions that are required
Vendors, Purchasing, and Receiving	Vendor Prepayment Approvals > Vendor Prepayment page includes the new Approval Status and Next Approver fields
	Due Date on Vendor Bill Credits > enables you to set a due date when you enter the vendor bill credit to have visibility of all due date for bills and bill credits at the time of payment
	Vendor Bill Variances for Service, Charge , and Non-Inventory Items > with the Advanced Receiving feature, you can enter vendor bill variances and generate journal postings to variance accounts > these variances can be based on the quantity, price, or exchange rate discrepancies
	Vendor Prepayments Enhancements > make a copy of a vendor prepayment from the Actions list, void a vendor prepayment transaction, new balance field in the vendor prepayment page, import vendor prepayment transactions in bulk from a CSV file
Taxation	Enhanced Transaction Saving Notifications > new SuiteTax core feature which is meant to ensure reporting an auditing compliance when editing an already existing transaction or creating a new transaction
	Automatic Nexus Determination When Selecting Entity > early nexus determination makes it possible for third-party tax calculation bundles providers to adjust their bundle
User Interface	Critical Announcements in SuiteAnswers > are displayed at the top of the page in SuiteAnswers > maintenance announcements are shown in purple, performance issues are displayed in red, general announcements are displayed in orange
SuiteAnalytics	Multiple Datasets in One Workbook > connect multiple datasets to a single workbook, and any visualization within the workbook can be based > enables you to analyze different metrics without switching between browser tabs or creating multiple workbooks
	SuiteAnalytics Workbook Formula Builder Improvements > Formula field is automatically populated with line numbers for improved readability of longer formula definitions > Formula Builder highlights the line where the error is located when validating > Formula function description include links to add sample formulas to your definitions
	Analytics Portlet Supports Workbook Table Views > can now add any workbook visualization to the Analytics portlet: charts, pivot tables, and table views
	New Workbook and Dataset Details Panel > shows the visualizations that are set up in the workbook and the underlying datasets that they are based on > shows record types, fields, and criteria that are used to define the data set
CSV Import	Newly Support Record Types > Commerce category has been updated > Group and Vendor prepayments are newly exposed