

BlackLine invoice-to-cash managed application services

Managed solutions to optimize your investment

Many companies today struggle to hire and retain employees with the skill set needed to support their BlackLine invoice-to-cash application post-go-live. This gap affects business continuity, optimization efforts and the expansion of BlackLine applications.

RSM US LLP, a member of BlackLine's preferred partner program, offers premium managed application services (MAS) to support and optimize the solution beyond go-live. Our goal is to provide a platform for continuous improvement, turning your challenges into insights.

BlackLine MAS is just one of the elements of RSM Catamaran, our suite of integrated, outsourced solutions and managed services. We deliver knowledgeable, experienced professionals to handle your most complex operations, keeping your business modernized and efficient.

Benefits



A highly skilled team: Our dedicated team focuses specifically on providing technical and business support for BlackLine.



Trusted advice: As a trusted advisor, we provide strategic guidance and insights to help you navigate complex business challenges and make informed decisions.



Industry-specific solutions: We draw on our industry knowledge to address unique challenges presented across your application portfolio, helping to establish tailored and effective solutions.



Predictable investment: Our MAS model provides a predictable monthly investment with guaranteed service-level agreements and access to a team that can cover all your business applications, lowering your risk of disruption through internal turnover.



Scalability: Our model provides the infrastructure to adjust your service level based on your evolving needs, increasing flexibility and efficiency.



For more information about RSM BlackLine managed application services

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How RSM can help

- **Tier 1 application support:** RSM acts as the first tier of application support for break/fix questions, with rapid response times to maintain business continuity and stability for BlackLine applications.
- **Integration monitoring:** We provide vigilant monitoring to help enable timely file transfers between enterprise resource planning systems, credit agencies and banks.
- **Administrative assistance:** Our team handles day-to-day administrative tasks, including user maintenance, to streamline your operations.
- **Tailored training programs:** RSM offers specialized training sessions, including new user onboarding and reinforcement training, customized to meet your specific needs.
- **Monthly product release training:** We deliver tailored training on monthly product releases to maximize the benefits of your applications.
- **System performance review and optimization:** RSM conducts thorough reviews of your current system setup to inspire optimal performance, efficiency and usage. We leverage our vast experience deploying BlackLine to align your system with leading practices.

The power of RSM

Founded in 1926, RSM is the leading provider of assurance, tax, and consulting services focused on the middle market. With more than 17,000 professionals across 79 U.S. cities and global delivery centers in Canada, El Salvador, and India, we bring deep industry experience, tailored insights, and innovative technology solutions to address our clients' most complex challenges. Our professionals are committed to understanding your business, anticipating change, and helping you drive confident decisions at every stage of growth.



Why RSM?

- > Trusted advisor to middle market companies
- > 1,400+ managed services clients
- > 180,000+ managed services end users supported
- > Support for all industries, with a special focus on consumer products and industrials

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