

Preparing for NetSuite’s SOAP API retirement: What business leaders need to know

Modernize your integrations with REST for long-term scalability and performance

NetSuite has announced the retirement of its legacy SOAP API with the 2028.2 release. This shift marks a strategic opportunity for organizations to modernize their integration architecture, reduce technical debt, and improve operational efficiency.

Why this matters

Many organizations rely on custom integrations built on the SOAP API. As NetSuite transitions to REST, companies must act to ensure continuity, security, and performance across their connected systems. RSM helps clients navigate this transition with a structured, scalable approach—grounded in real-world experience across NetSuite, Boomi, and other integration platforms.

REST offers improved performance, easier debugging, and better alignment with modern cloud architectures.

RSM’s transition approach

Our Application Development team supports clients through each phase of the transition:

- **Audit and review**
Identify all SOAP-based integrations and assess REST compatibility
- **Redesign and optimize**
Re-architect integrations for REST and identify performance improvements
- **Rebuild and test**
Develop and validate new integrations in sandbox environments
- **Deploy and monitor**
Plan cutover, implement logging, and ensure long-term reliability

Our team of professionals



Director, Enterprise Integration & Migration

ben.wirzbach@rsmus.com

Ben Wirzbach



Director, Enterprise Integration & Migration

andy.katherman@rsmus.com

Andy Katherman



Director, NetSuite Development

steve.schramme@rsmus.com

Steve Schramme

For more information about RSM
NetSuite application development
and integration services



Contact our team today