

The New Release Portlet Will Provide Important Resources:

- Release Preview Date**
 - When your Release Preview/Demo environment will be ready. This Release Preview environment will be an exact copy of your Production Live environment, however with the new release features applied.
- Upgrade Date**
 - This is your scheduled **Production System Upgrade Date & Time**. On this date & time your NetSuite Production environment will become unavailable for a short period while they perform your upgrade.
 - Any Sandbox environments will be upgraded at the same time or just following your Production environment. Sometimes the Sandbox is upgraded the following day.
- Sneak Peeks**
 - The Sneak Peeks page is a high level overview of key updates that will be available first in your Release Preview environment and then in your Production environment post upgrade. This is broken out by Feature highlights by industry.
- 2017.2 Overview**
 - The 2017.2 document is a high level overview presentation of key updates that will be available first in your Release Preview environment and then in your Production environment post upgrade.
 - The document prepared by RSM are not the complete release notes but is a highlight of key items.
- Release Notes**
 - The Release Notes PDF is a more in depth description of all changes coming in Release 2017.2
- Release Preview Test Plan**
 - Documented details about the Release Preview environment including how to configure settings within the Preview Environment and how to Report Issues – if any are found.
 - They've also provided a sample Test Plan Template which you may use to design and complete test scenarios to validate critical processes within your NetSuite environment
- Release Preview Login**
 - Login link for your upgraded test environment for 2017.2
 - Login using your same username & current password as Production.
Note: if you've recently updated your Production password, you may have to use your previous password for this demo environment
- New Release Training Videos**
 - NetSuite is currently conducting registered online training sessions which are recorded and added to their SuiteAnswers Learning Center. Be sure to check here often for newly posted videos!

New Release



Welcome to **Release 2017.2**

17 Days Away

YOUR NEW RELEASE DATES

Release Preview: 8/10/2017 12:00 PM EDT - 9/15/2017 5:00 AM EDT

Upgrade: 9/15/2017 3:00 AM EDT - 9/15/2017 5:00 AM EDT¹

SuitePeople
Our newest product, SuitePeople gives businesses complete control over their core HR processes. SuitePeople enables employees to request time off, access employee directories and organizational charts, or publicly recognize other employees. SuitePeople empowers managers and HR professionals to manage employee information, including employee onboarding, promotions, compensation changes, and compliance reporting, all from a single suite.

[LEARN MORE](#)

Global Financials
NetSuite OneWorld Multi-Book customers gain more control over their intercompany accounting with Advanced ICJE enhancements. Compare and reconcile financial results across books with new Multi-Book Balance Sheet and Multi-Book Income Statement reports. NetSuite Cash Management makes bank reconciliation faster and easier and helps you manage your cash positions in real-time.

[LEARN MORE](#)

[See more new features >>](#)

 [Sneak Peeks](#)

 [Release Notes](#)

 [Release Preview Login](#)

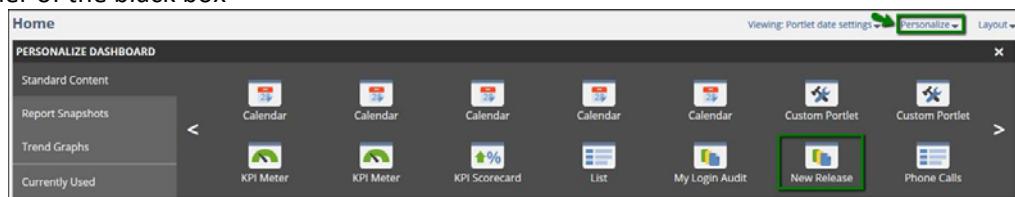
 [Release Preview Test Plan](#)

 [2017.2 Overview](#)

¹ Average upgrade time is less than one hour. Your time may vary.

Adding the New Release portlet to your Home Dashboard:

- 1) From your home page, click **Personalize**
- 2) Locate and click on **New Release**. This will add the portlet to the top of your home dashboard.
- 3) Once the portlet is added, you may close the Personalize Dashboard window by clicking on the **X** in the upper right corner of the black box



Accessing the Release 2017.2 Training Videos:

- 1) Open the SuiteAnswers Site by navigating to the **Support** tab > **Go to SuiteAnswers**

2) Then locate the **Training Videos** link within the **Additional Resources** pane

Reports Customization Documents Setup **Support**

New Release

SuiteAnswers

SuiteAnswers

A Support and Learning destination where all NetSuite users can:

- Search the Knowledge Base
- Read the Help Topics
- Watch a Training Video
- Open a Support Case

[Go to SuiteAnswers](#)

Phone Support

Call Us
Can't find what you're looking for on our site, give us a call.
[Contact Support by Phone](#)
NetSuite Support Phone Menu Routing Options
NetSuite Defect Severities and Status Definitions

Release Preview
[Login to Release Preview Here](#)

Release Preview phone #
North American Toll Free:
1-877-774-4271
International:
1-650-351-8268

Additional Resources

- Help Topic Weekly Updates
- SuiteAnswers Tutorial
- Training Videos** (highlighted with a green box)
- Project Team Training
- Training Webinar Series
- Contact NetSuite Training

3) Training Videos will become available within **2017.2 New Feature Training** section. Be sure to check back often for additional videos!

SuiteAnswers Training Videos

Watch training videos to get started with NetSuite, learn about new features, or replay a recorded training webinar.

Training Videos

2017.2 New Feature Training

You are viewing 1 - 10 of 27 Results

	NetSuite: New Release Process	User Rating	User Rating
	ERP: Item Location Configuration & Inventory Costing	User Rating	User Rating
	ERP: GL Impact Locking (Hidden Feature)	User Rating	User Rating
	ERP: Advanced Bill of Materials	User Rating	User Rating
	ERP: Multi-Book: Cross-Book Reporting	User Rating	User Rating
	ERP: Custom GL Lines	User Rating	User Rating
	ERP: Book-Specific: Advanced Intercompany Journal Entries	User Rating	User Rating
	ERP: Bank Statement Processing and Reconciliation	User Rating	User Rating
	ERP: Advanced Revenue Management Enhancements	User Rating	User Rating
	ERP: Project Time Approvals	User Rating	User Rating

Ask a Question

Submit a Case
For lower severity cases, please submit a case via Contact Support Online to initiate research and testing on your issue.

Contact Support Online
Case Severity Definitions
Case Status Definitions

Urgent Questions

Call Us
For higher severity cases that significantly affect your use of NetSuite, please contact NetSuite Support by phone.

Contact Support by Phone
NetSuite Support Phone Menu Routing Options
NetSuite Defect Severities and Status Definitions

Log in to Release Preview
Release Preview phone #