

The New Release Portlet Will Provide Important Resources:

- Release Preview Date**
 - When your Release Preview/Demo environment will be ready. This Release Preview environment will be an exact copy of your Production Live environment, however with the new release features applied.
- Upgrade Date**
 - This is your scheduled **Production System Upgrade Date & Time**. On this date & time your NetSuite Production environment will become unavailable for a short period while they perform your upgrade.
 - Any Sandbox environments will be upgraded at the same time or just following your Production environment. Sometimes the Sandbox is upgraded the following day.
- Sneak Peeks**
 - The Sneak Peeks page is a high level overview of key updates that will be available first in your Release Preview environment and then in your Production environment post upgrade. This is broken out by Feature highlights by industry.
- 2018.1 Overview**
 - The 2018.1 document is a high level overview presentation of key updates that will be available first in your Release Preview environment and then in your Production environment post upgrade.
 - The document prepared by RSM are not the complete release notes but is a highlight of key items.
- Release Notes**
 - The Release Notes PDF is a more in depth description of all changes coming in Release 2018.1
- Release Preview Test Plan**
 - Documented details about the Release Preview environment including how to configure settings within the Preview Environment and how to Report Issues – if any are found.
 - They've also provided a sample Test Plan Template which you may use to design and complete test scenarios to validate critical processes within your NetSuite environment
- Release Preview Login**
 - Login link for your upgraded test environment for 2018.1
 - Login using your same username & current password as Production.
Note: if you've recently updated your Production password, you may have to use your previous password for this demo environment
- New Release Training Videos**
 - NetSuite is currently conducting registered online training sessions which are recorded and added to their SuiteAnswers Learning Center. Be sure to check here often for newly posted videos!

New Release



Welcome to
Release 2018.1

43 Days Away

YOUR NEW RELEASE DATES

Release Preview: 2/22/2018 12:00 PM EST - 3/16/2018 5:00 AM EDT
Upgrade: 3/16/2018 3:00 AM EDT - 3/16/2018 5:00 AM EDT¹

Global Financials
Use Multi-Subsidiary Customer for a single, clear view of customers across multiple subsidiaries eliminating duplication. Introduce more flexibility in the multi-book environment by activating each subsidiary separately. Reduce operational overhead with intelligent transaction matching rules. Fulfill additional local regulatory requirements for China, Japan, Malaysia, Thailand.

[LEARN MORE](#)

Global Supply Chain
Gain a comprehensive view and granular control of global inventory demand and supply with Supply Chain Snapshot. Streamline order management with Cross Subsidiary Fulfillment to process orders efficiently in a global environment. Track inventory valuation accurately with the landed cost capability using Inbound Shipment Management.

[LEARN MORE](#)

SuiteCommerce
Quickly launch new webstores with SuiteCommerce Standard. Deliver an engaging brand experience with Theme Customizer. Monitor your website with Domain Health Status Indicators. Generate a new sitemap regularly with Sitemap Generator Scheduler. Never miss a sale when the Point of Sale system is offline with the new Fallback solution.

[LEARN MORE](#)

[See more new features >>](#)

 [Sneak Peeks](#)

 [Release Notes](#)

 [Release Preview Login](#)

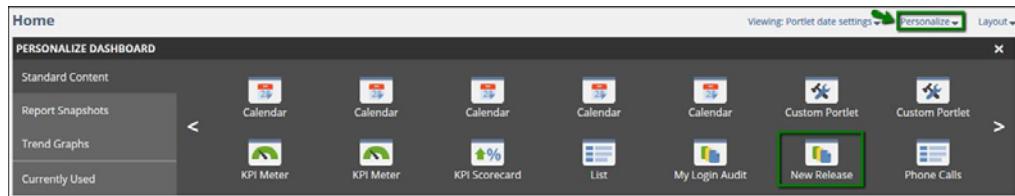
 [Release Preview Test Plan](#)

 [2018.1 Overview](#)

¹Average upgrade time is less than one hour. Your time may vary.

Adding the New Release portlet to your Home Dashboard:

- 1) From your home page, click **Personalize**
- 2) Locate and click on **New Release**. This will add the portlet to the top of your home dashboard.
- 3) Once the portlet is added, you may close the Personalize Dashboard window by clicking on the **X** in the upper right corner of the black box



Accessing the Release 2018.1 Training Videos:

- 1) Open the SuiteAnswers Site by navigating to the **Support** tab > **Go to SuiteAnswers**

2) Then locate the **Training Videos** link within the **Additional Resources** pane

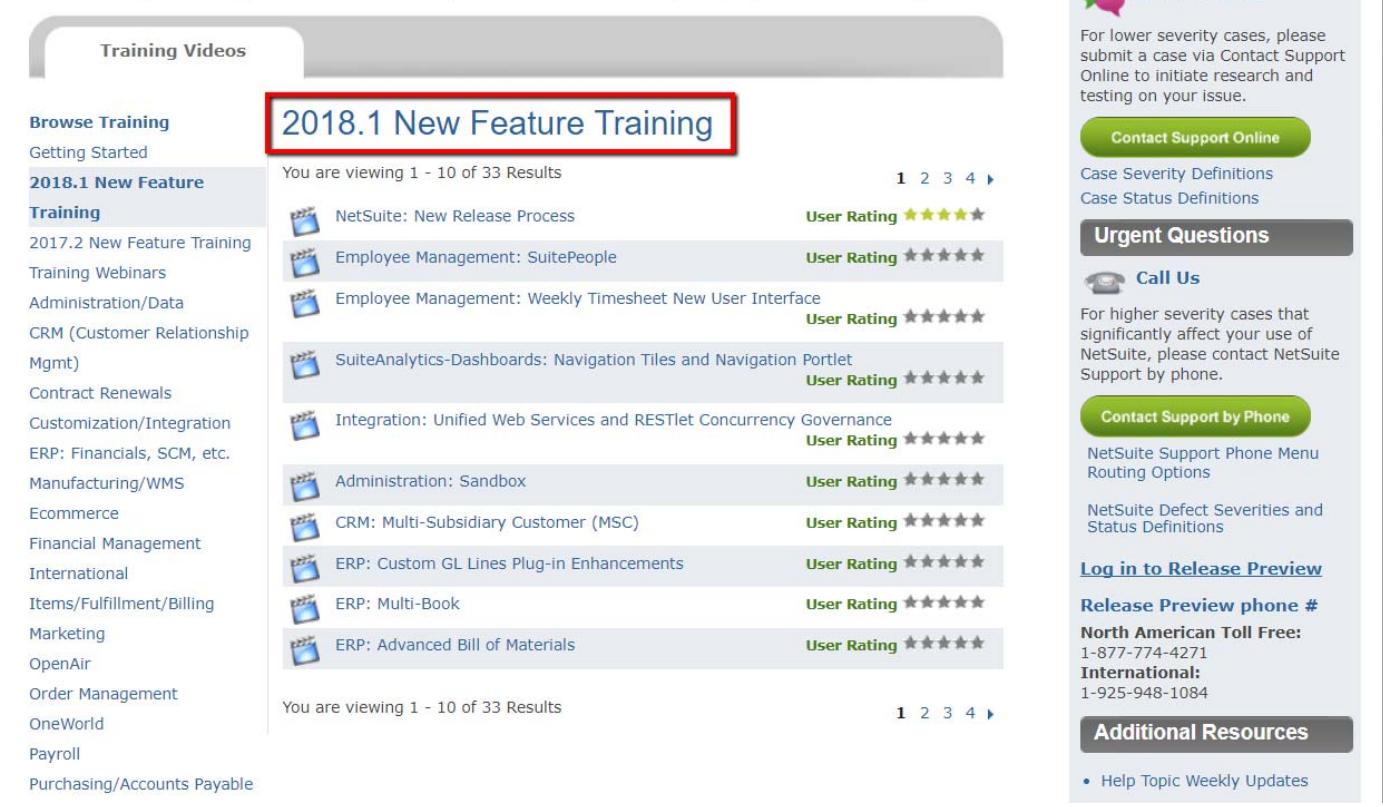


The screenshot shows the SuiteAnswers Support page. At the top, there is a navigation bar with links: Reports, Customization, Documents, Setup, and Support. The Support link is highlighted with a green arrow. Below the navigation bar, there is a 'New Release' section and a 'SuiteAnswers' section. The 'SuiteAnswers' section features a screenshot of the SuiteAnswers interface and a list of features: Search the Knowledge Base, Read the Help Topics, Watch a Training Video, and Open a Support Case. A green arrow points to the 'Go to SuiteAnswers' button. To the right of the main content is a 'Phone Support' sidebar with a 'Call Us' button and a link to 'Contact Support by Phone'. Below that is a 'Release Preview' section with a link to 'Login to Release Preview Here'. The 'Additional Resources' section is highlighted with a green box and contains links: Help Topic Weekly Updates, SuiteAnswers Tutorial, Training Videos (which is also highlighted with a green box), Project Team Training, Training Webinar Series, and Contact NetSuite Training.

3) Training Videos will become available within **2018.1 New Feature Training** section. Be sure to check back often for additional videos!

SuiteAnswers Training Videos

Watch training videos to get started with NetSuite, learn about new features, or replay a recorded training webinar.



The screenshot shows the 'Training Videos' section of the SuiteAnswers page. On the left, there is a sidebar with a 'Training Videos' heading and a 'Browse Training' section. The '2018.1 New Feature Training' section is highlighted with a red box. This section displays a list of 33 results, with the first few items shown:

Video Title	User Rating
NetSuite: New Release Process	★★★★★
Employee Management: SuitePeople	★★★★★
Employee Management: Weekly Timesheet New User Interface	★★★★★
SuiteAnalytics-Dashboards: Navigation Tiles and Navigation Portlet	★★★★★
Integration: Unified Web Services and RESTlet Concurrency Governance	★★★★★
Administration: Sandbox	★★★★★
CRM: Multi-Subsidiary Customer (MSC)	★★★★★
ERP: Custom GL Lines Plug-in Enhancements	★★★★★
ERP: Multi-Book	★★★★★
ERP: Advanced Bill of Materials	★★★★★

On the right side of the page, there are several sidebar sections: 'Ask a Question' (Submit a Case, Contact Support Online), 'Urgent Questions' (Call Us, Contact Support by Phone, NetSuite Support Phone Menu Routing Options, NetSuite Defect Severities and Status Definitions), 'Log in to Release Preview' (Release Preview phone #, North American Toll Free: 1-877-774-4271, International: 1-650-351-8268), and 'Additional Resources' (Help Topic Weekly Updates).